



Download Center

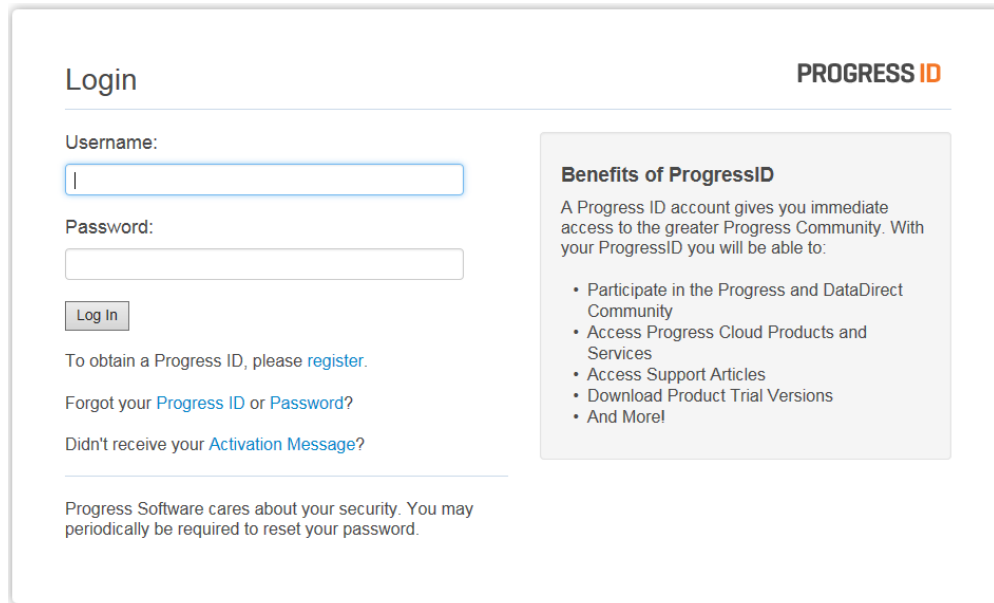
Administration and Navigation Guide

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Electronic Download Process

When you place an order to download electronic software, you will receive an **Order Notification email** informing you that your software is now available to be downloaded. This email contains a URL that links to a Progress login page, see below.

If you already have a Progress login, you may proceed to access the Electronic Software Distribution (ESD) site by typing your user name and password. If you do not yet have a Progress login, you may register by clicking on the Register link below. Note: You must register with the same email address that received the Order Notification email.



Login **PROGRESS ID**

Username:

Password:

To obtain a Progress ID, please [register](#).

Forgot your [Progress ID](#) or [Password](#)?

Didn't receive your [Activation Message](#)?

Progress Software cares about your security. You may periodically be required to reset your password.

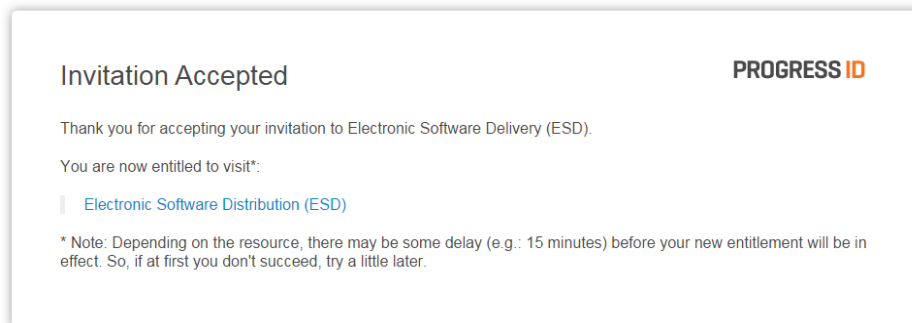
Benefits of ProgressID

A Progress ID account gives you immediate access to the greater Progress Community. With your ProgressID you will be able to:

- Participate in the Progress and DataDirect Community
- Access Progress Cloud Products and Services
- Access Support Articles
- Download Product Trial Versions
- And More!

After a successful registration, an activation email will be sent to complete the registration process.

To confirm this new account is valid, you must click the “Activate your Progress ID” in the activation email. This link will bring you to a login page where you can complete the registration process by entering your new login and password.



Invitation Accepted **PROGRESS ID**

Thank you for accepting your invitation to Electronic Software Delivery (ESD).

You are now entitled to visit*:

[Electronic Software Distribution \(ESD\)](#)

* Note: Depending on the resource, there may be some delay (e.g.: 15 minutes) before your new entitlement will be in effect. So, if at first you don't succeed, try a little later.

When clicking on the Electronic Software Distribution (ESD) site link, your view will depend on your role.

Customer administrators will see the screen below.



The screenshot shows the 'Progress Electronic Software Download (ESD)' page for customer administrators. The page features the 'PROGRESS ID' logo in the top right corner. Below the title, a welcome message reads 'Welcome to the Progress ESD Download Center.' The main content is organized into three sections: 'Download Software', 'Manage ESD User Accounts', and 'Review Documentation'. The 'Download Software' section includes links for 'Licensed products' and 'Evaluation products', with an important note that users must have previously registered through a 'Try Now' offering. The 'Manage ESD User Accounts' section includes a link for 'User Administration' and a note that users may be required to select an account if they are entitled to administer multiple accounts, with a warning of noticeable delays for a large number of accounts. The 'Review Documentation' section includes links for 'ESD Datasheet' and 'ESD Download Center Guide'.

Progress Electronic Software Download (ESD) **PROGRESS ID**

Welcome to the Progress ESD Download Center.

Download Software

- [Licensed products](#)
- [Evaluation products](#) – **Important:** You must have previously registered through a [Try Now](#) offering.

Manage ESD User Accounts

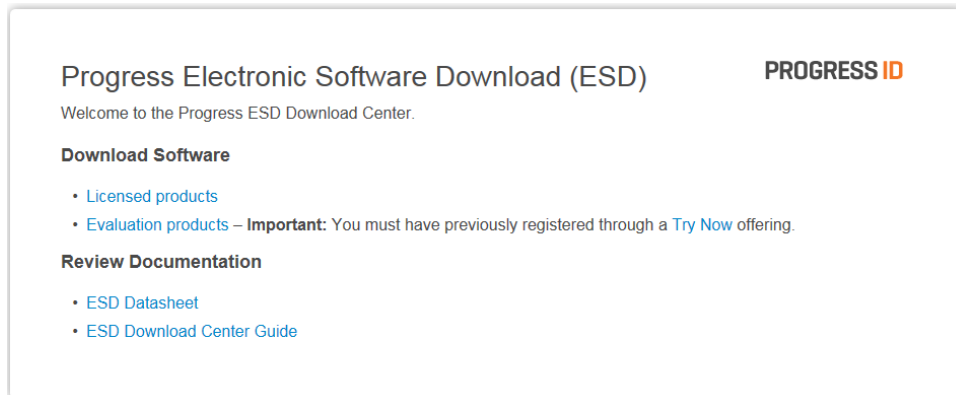
- [User Administration](#)

Note: If you are entitled to perform administration for multiple accounts, you will be required to select the account you wish to work on first. Noticeable delays may be experienced if you are entitled to administrate a large number of accounts.

Review Documentation

- [ESD Datasheet](#)
- [ESD Download Center Guide](#)

Download users will see the screen below.



The screenshot shows the 'Progress Electronic Software Download (ESD)' page for download users. The page features the 'PROGRESS ID' logo in the top right corner. Below the title, a welcome message reads 'Welcome to the Progress ESD Download Center.' The main content is organized into two sections: 'Download Software' and 'Review Documentation'. The 'Download Software' section includes links for 'Licensed products' and 'Evaluation products', with an important note that users must have previously registered through a 'Try Now' offering. The 'Review Documentation' section includes links for 'ESD Datasheet' and 'ESD Download Center Guide'.

Progress Electronic Software Download (ESD) **PROGRESS ID**

Welcome to the Progress ESD Download Center.

Download Software

- [Licensed products](#)
- [Evaluation products](#) – **Important:** You must have previously registered through a [Try Now](#) offering.

Review Documentation

- [ESD Datasheet](#)
- [ESD Download Center Guide](#)

Software Page

The Software page provides links to download the products you ordered. Once you select a particular product, you will be able to find any of its respective Service Packs or Deployment Components. If you have Administrator access, this page also includes a User Administration link for management of your ESD account.



<p>Software</p> <p>Product List</p> <p>Product Search</p> <p>Recent Files</p> <p>Order History</p> <p>User Administration</p> <p>Download Preferences</p> <p>Information</p> <p>Download Help</p> <p>FAQ</p> <p>User's Manual</p> <p>Navigation Guide</p> <p>Switch Accounts</p> <p>Logout</p>	<p>SOFTWARE : PRODUCT INFORMATION</p> <p>Progress® OpenEdge®</p> <p>Your choice contains a suite of products. Please select one of the product lines below:</p> <p>Progress® OpenEdge® 11.5.x</p> <p>Progress® OpenEdge® 11.4.x</p> <p>Progress® OpenEdge® 11.3.x</p> <p>Progress® OpenEdge® 11.2.x</p> <p>Progress® OpenEdge® 11.1.x</p> <p>Progress® OpenEdge® 11.0.x</p> <p>Progress® OpenEdge® 10.2.x</p> <p>Progress® OpenEdge® 10.1.x</p> <p>Progress® OpenEdge® 10.0.x</p> <p>Progress® OpenEdge® Replication 3.0.x</p> <p>Progress® OpenEdge® Replication 2.0.x</p> <p>Progress® OpenEdge® Replication 1.0.x</p> <p>Progress® OpenEdge® Studio 2.2.x</p> <p>Progress® OpenEdge® Studio 2.1.x</p> <p>Progress® OpenEdge® Studio 2.0.x</p>
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Product Information Page

From the Software page, click on the product you wish to download.

The Product Information page displays all your products available for download by product line, by platforms. The most recent product release versions are located on the New Releases tab, while older releases are located under the Previous Releases tab. To download a particular product, click the product description link.

SOFTWARE : PRODUCT INFORMATION

Progress® OpenEdge® 11.5.x

Select a release. To access older releases, click on the Previous Releases tab.

New Releases Previous Releases

Release	Description	Date Available
11.5.1	Progress® OpenEdge® 11.5.1 (service pack, all platforms)	May 18, 2015
11.5	Progress® OpenEdge® 11.5 (all platforms)	Dec 16, 2014
11.5	Corticon® Server & Studio 5.5 for OpenEdge® 11.5	Jun 8, 2015
11.5	OpenEdge® Pro2 4.x	Mar 17, 2015
11.5	Adapter for Sonic ESB	Jan 6, 2015
11.5	AppServer Internet Adapter (AIA)	Jan 6, 2015

When you click on the Description link, you will see the Software Terms and Conditions page. You will need to click the Accept button at the bottom of the page before downloading the product.

SOFTWARE

SOFTWARE TERMS AND CONDITIONS

PROGRESS® OPENEDGE® 10.2B SUN SOLARIS 32-BIT

Please read the following agreement and select **Accept** at the bottom before downloading your software.

[End User License Agreement](#)

CAUTION: YOU SHOULD CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS OF THIS END USER LICENSE AGREEMENT BEFORE INSTALLING OR USING THE PRODUCT(S) AND DOCUMENTATION TO WHICH THIS AGREEMENT RELATES. BY ACCEPTING THIS AGREEMENT YOU ARE CONSENTING TO BE BOUND BY THE TERMS AND CONDITIONS CONTAINED HEREIN AND ACKNOWLEDGING YOUR AUTHORITY TO DO SO ON BEHALF OF YOUR COMPANY (IF APPLICABLE). IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS, DO NOT PROCEED WITH THE INSTALLATION OF THE PRODUCT(S), AND PROMPTLY RETURN THE PRODUCT(S), DOCUMENTATION, AND ALL COPIES THEREOF TO THE SUPPLIER FROM WHICH IT WAS ACQUIRED FOR A FULL REFUND OF THE LICENSE FEES, IF ANY, PAID FOR THE PRODUCT(S). THE TERM "PROMPTLY" AS USED HEREIN SHALL MEAN NO LATER THAN SIXTY (60) DAYS FOLLOWING THE DELIVERY OF THE PRODUCT(S) TO YOU.

Accept Decline

Product Download Page

Upon accepting the End User License Agreement, you will be brought to the Product Download page. This page is where you can download your software, display your license addendum, as well as other log information. Note: If your right to use software expires (for example, in the case of Subscription software), Progress will remove your download access.

SOFTWARE
PRODUCT DOWNLOAD

Progress® OpenEdge® 11.5 (all platforms)

Files License Download Log Notes Notification Log Restrict Access [Download Help](#)

Download Selected Files 18 Files

<input type="checkbox"/> +	File Description	File Size	File Name
<input type="checkbox"/> +	Pre-Installation Checklist	48.7 KB	mediakitchecklist115.pdf
<input type="checkbox"/> +	Getting Started: New and Revised Features (NeRF)	497.5 KB	gspub.pdf
<input type="checkbox"/> +	Getting Started: Installation and Configuration	5 MB	gsins.pdf
<input type="checkbox"/> +	OpenEdge® Web Paper: Migrating to OpenEdge 11.5	624.2 KB	Progress_OpenEdge_11_5_Migration_Guide.pdf
<input type="checkbox"/> +	Progress OpenEdge v 11 5 EULA click-wrap_Pro2_8 April 2015	324.5 KB	Progress_OpenEdge_v_11_5_EULA_click-wrap_Pro2_8_April_2015.pdf
<input type="checkbox"/> +	Readme file	288.1 KB	PROGRESS_OE_11.5_README.txt
<input type="checkbox"/> +	AIX 64-bit	1.5 GB	PROGRESS_OE_11.5_AIX_64.tar.gz
<input type="checkbox"/> +	HP-UX Itanium 64-bit	1.8 GB	PROGRESS_OE_11.5_HPUX_64_IA.tar.gz
<input type="checkbox"/> +	Linux 32-bit	1.4 GB	PROGRESS_OE_11.5_LNX_32.tar.gz
<input type="checkbox"/> +	Linux 64-bit	1.5 GB	PROGRESS_OE_11.5_LNX_64.tar.gz
<input type="checkbox"/> +	Solaris 64-bit	1.5 GB	PROGRESS_OE_11.5_SOL_64.tar.gz
<input type="checkbox"/> +	Windows 32-bit	2.6 GB	PROGRESS_OE_11.5_WIN_32.zip
<input type="checkbox"/> +	Windows 64-bit	2.7 GB	PROGRESS_OE_11.5_WIN_64.zip
<input type="checkbox"/> +	Documentation and Samples - Windows platforms	288.4 MB	PROGRESS_OE_11.5_WIN_DOC.zip
<input type="checkbox"/> +	Documentation and Samples - UNIX/Linux platforms	286.5 MB	PROGRESS_OE_11.5_UNIX_DOC.tar.gz
<input type="checkbox"/> +	Issues by Component	66.5 KB	PROGRESS_OE_11.5_COMPONENT.htm
<input type="checkbox"/> +	Issues by Issue Number	66.5 KB	PROGRESS_OE_11.5_ISSUE.htm
<input type="checkbox"/> +	Issues by Version	66.5 KB	PROGRESS_OE_11.5_VERSION.htm

Download Selected Files

A product's serial number and control code (if applicable) will be visible on the License tab. Some products require license files instead of control codes. These license files are available for download on this Files tab, along with all product files. The Product Download page provides functionality to select multiple files by toggling the files in question. Once your selections are identified, click the Download Selected Files button.

Product Search

This page allows you to search your available ESD products using particular search criteria. The results will display any available product that fits this description.

[Software](#)

- [Product List](#)
- [Product Search](#)
- [Recent Files](#)

[Order History](#)

[User Administration](#)

- [Account](#)
- [Administrators](#)
- [Account Members](#)
- [Download Preferences](#)

[Information](#)

- [Download Help](#)
- [FAQ](#)
- [User's Manual](#)
- [Navigation Guide](#)

[Logout](#)

PRODUCT SEARCH

Type your search here ?

Sort By: Relevance Date

To find a product or downloadable file, type a word or phrase in the text box above and click the Search button. The search will return a list of products containing any of the words or phrases you entered. The search is not case-sensitive, so you do not need to worry about capitalization.

To make your search more effective:

1. If you get too many results, try searching for an exact phrase by surrounding it with quotes (example: "128 bit").
2. If you get too few results or the search doesn't find what you're looking for, try using different words, wildcards or more terms
3. Check your spelling. A single misspelled or mistyped word can significantly change your results.

Learn from your results. Your initial search may not return exactly what you're looking for, but scanning the results may give you ideas for other words or phrases to use.

Click [here](#) for more help.

Order History

On the Order History page you can search by Order Number, PO number (if applicable) and by Order date.

ORDER HISTORY

Find Orders

To perform an order search fill out at least one criterion below.

Order Number

Date Range mm/dd/yyyy

 to

PO Number

Search Orders

Listed below are your orders. To view the details of a particular order, click on the order number. Canceled orders are not displayed.

Order Number	Order Date	PO Number
SO341779 (5001991)	Dec 29, 2004	test
SO341748 (4995041)	Dec 28, 2004	test
SO341718 (4999841)	Dec 27, 2004	test
SO308390 (2085441)	Jul 28, 2003	test
SO305202 (1880751)	Jun 5, 2003	test

On the Order detail page, you can choose to select any line item from the order to proceed on to the Product Information page.

ORDER DETAIL

Click on the "Download" link next to the product to download it (only available when applicable).

Order Number: US130409
Order Date: Jan 24, 2015
PO Number: Test Order

Line	Product Description	Manufacturer Part Number	Qty
1	Progress® OpenEdge® 11.5 (all platforms)	1000115	1

[New Releases](#) | [Previous Releases](#)

Files

OpenEdge® ADU 6.0
Release: 6.0 - Date Available: Jun 17, 2015

OpenEdge® MenuTrack 2.0
Release: 2.0 - Date Available: Jun 17, 2015

Progress® OpenEdge® 11.5 Hot Fixes
Release: 11.5.x.x - Date Available: Dec 10, 2014

Progress® OpenEdge® 11.5.1 (service pack, all platforms)
Release: 11.5.1 - Date Available: May 18, 2015

Corticon® Server & Studio 5.5 for OpenEdge® 11.5
Release: 11.5 - Date Available: Jun 8, 2015

Additional Navigation Links

There are links on the left hand side of the page that can be used for additional navigation.

Information

The Information links provide quick help for navigation in the download site .

Software

- Product List
- Product Search
- Recent Files
- [Order History](#)
- [User Administration](#)
- Account
- Administrators
- Account Members
- Download Preferences
- Information**
- Download Help
- FAQ
- User's Manual
- Navigation Guide
- [Logout](#)

PRODUCT SEARCH

Type your search here ?

Sort By: Relevance Date

To find a product or downloadable file, type a word or phrase in the text box above and click the Search button. The search will return a list of products containing any of the words or phrases you entered. The search is not case-sensitive, so you do not need to worry about capitalization.

To make your search more effective:

1. If you get too many results, try searching for an exact phrase by surrounding it with quotes (example: "128 bit").
2. If you get too few results or the search doesn't find what you're looking for, try using different words, wildcards or more terms
3. Check your spelling. A single misspelled or mistyped word can significantly change your results.

Learn from your results. Your initial search may not return exactly what you're looking for, but scanning the results may give you ideas for other words or phrases to use.

Click [here](#) for more help.

Download Help is a troubleshooting guide. The **FAQ** link addresses frequently asked questions. The **User's Manual** will provide a more in-depth review of functionality available on the Download Center. The **Navigation Guide** will assist users with general navigation throughout the Download Center, and assists Administrators with the management of their ESD accounts.

Software

- Product List
- Product Search
- Recent Files
- [Order History](#)
- [User Administration](#)
- Account
- Administrators
- Account Members
- Download Preferences
- Information**
- Download Help**
- FAQ
- User's Manual
- Navigation Guide
- [Logout](#)

Download Help

Download Preferences

The Download Preferences link allows you to choose which download methods are displayed on your download page. When you click on the Download Preferences link you will be presented with options such as HTTP and HTTPS. Place a check next to each download method that you wish to see on the download page and then click on "Save Preferences".

Downloading Larger Files

Larger files (typically > 100 Mb) may take several minutes or potentially hours to download, even over the fastest connections. Please select the **Estimated Times and Details** link on the Download Page that displays the estimated time that a download is expected to take over your connection.

If your estimated time to download a file is several minutes or more, you may wish to start the download and then move on to other work. To be notified via email when the download is complete, select the **Set Your Preferences** link on the **Advanced Download Options** page.

Common Downloading Problems

Here are solutions to the most common questions or problems experienced when downloading:

- **The download seems to complete successfully, but when I try to unzip or install the program, I get a "Bad archive" or "Not a valid archive" error message.**

This is an indication that the file you have downloaded is not complete. Compare the file size (in bytes) on your hard-drive against what the website lists for that file. In most of these cases, the sizes will not match, and you will need to download the file again

- **I get "Not enough free disk space" or similar error messages indicating that I do not have enough free disk space available - but I checked and I do have enough free space.**

Operating systems, such as Windows, use a temporary location to hold the file until the download completes before transferring the file to its destination. This is typically on C:, and therefore that drive as well as the target location needs to have enough free space to hold the file you are downloading.

To check if the location and amount of disk space of your temporary directory is adequate for the file that you are downloading, select Tools, Internet Options from the Internet Explorer toolbar menu, and then click "Settings" on the General tab. If the space is not adequate, you can clear out any unnecessary files from that space by clicking "Delete Files" also from the General tab.

On some systems, the C: drive is a small partition or used up by installed applications - in these cases, the D: drive or other location may have more free space for this purpose.

Frequently Asked Questions (FAQ)

You will find the answers to some of the most commonly asked questions.

<p>Software</p> <ul style="list-style-type: none">Product ListProduct SearchRecent Files <p>Order History</p> <p>User Administration</p> <ul style="list-style-type: none">Account AdministratorsAccount MembersDownload Preferences <p>Information</p> <ul style="list-style-type: none">Download HelpFAQUser's ManualNavigation Guide <p>Logout</p>	<p>Need Help?</p> <p>... About Support</p> <ul style="list-style-type: none">Who do I contact for Support? <p>... About Download Center</p> <ul style="list-style-type: none">What is Download Center?What is ESDM (Electronic Software Delivery and Management)?Who is eligible to receive Download Center?How does Download Center work? <p>... About Your Download Center Order</p> <ul style="list-style-type: none">What is included in the file that I download?What do I do if a product is missing from my Product Download page?How many times can I download the software?Where can I get older versions of the software?Why can't I see my recent order on the Order History page? <p>... About Downloading Software from Download Center</p> <ul style="list-style-type: none">How are files transferred?Can large files be downloaded internationally?Where do I find my License for installation?How do I use the Download Selected Files feature on the Download Page?Can I use an FTP client to download?Can I use a download client?How do I know if my file downloaded completely?Why is the byte count on the file I downloaded different than the listed size?Why won't my .zip file unzip?What if my download doesn't complete?How long will my download take? <p>... About Support</p> <p>Who do I contact for Support?</p>
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Administration

The **Administration** page is where the administrators can manage their Download Center account. The users can access this page by clicking the Administration link in the left navigation column on the Download Center pages. From the **Administration** page you can view and edit **Accounts**, **Members**, and manage your own user **Profile** depending on your privileges. The privileges are categorized into 4 roles for the administration purpose.

- 1) **End user Download user** – The “end user” download users will have access to download the products they are provisioned to download from their ESD account. When this user logs in, they will be directed to the download page.

ESD Links

PROGRESS ID

Please select the appropriate link below to access your ESD downloads.

- [Download your licensed Progress products.](#)
- [Download an evaluation product](#) – you must have previously registered through a [Try Now](#) offering.

- 2) **Customer Download user** – The “customer” download users will have access to download the products they are provisioned to download from their ESD account. When this user logs in, they will be directed to the download page. If you have multiple end user accounts, this user would be prompted to choose which account they would like to download from.

ESD Links

PROGRESS ID

Please select the appropriate link below to access your ESD downloads.

- [Download your licensed Progress products.](#)
- [Download an evaluation product](#) – you must have previously registered through a [Try Now](#) offering.

- 3) **End User Administrator** – The end user Administrator is able to administer only their account. They can invite new members to access their ESD account, and can change the role of members, or remove access to members of their end user account.

End-User Admin

Downloads

Eval Downloads

Community

SupportLink

PartnerLink

End-User Administration

From this page, you can:

- Change the role for an ESD user – “Edit” button
 - Admin rights over the End-User
 - User rights (i.e.: download only) for this End-User
- Remove ESD access rights for a user – “Delete” button
- Invite a new user via email – “New” button

New

- 4) **Customer Administrator** - The customer is able to administer only their account. They can invite new members to access their ESD account, and can change the role of members, or remove access to members of their end user accounts. The customer administrator is able to administer their end user members in the same way they do for their own account.

Customer Admin

Downloads

Eval Downloads

Community

SupportLink

PartnerLink

Customer Administration

From this page, you can:

- Change the role for an ESD user – “Edit” button
 - Admin rights over the Customer and all End-Users of the Customer
 - User rights (i.e.: download only) for this Customer as a Direct End-User
- Remove ESD access rights for a user – “Delete” button
- Invite a new user via email – “New” button

New

Managing Accounts - The Customer administrator will see two tabs, one for End User Accounts, and one for Customer Accounts. You can click on the account links to manage the users under each account.

Select or Switch Account

Click the Number for the account that you want to use.

End User Account Entitlements	Customer Account Entitlements
End User Number	End User Name

Manage Members

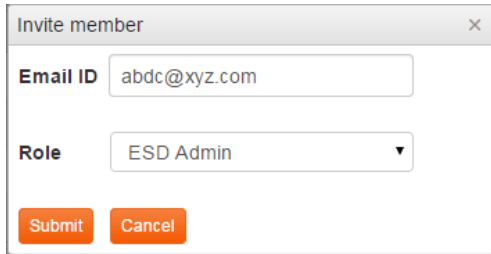
Once you have selected an account to maintain, you will see a list of the users who have access to that account. The “Edit” or “Delete” buttons update existing user’s access to download, or administer. The New button will invite a new user to that account.

New			
Name	Email Id	Role	Action
John Doe	john.doe@progress.com	ESD_Admin	Edit Delete
Robert Hodgkins	hodgkins@progress.com	ESD_User	Edit Delete
ESD Dry Run ESD Dry Run	esd-notification@progress.com	ESD_User	Edit Delete
James Powers	jpowers@progress.com	ESD_User	Edit Delete

Page 1 of 1 10 items per page 1 - 4 of 4 items

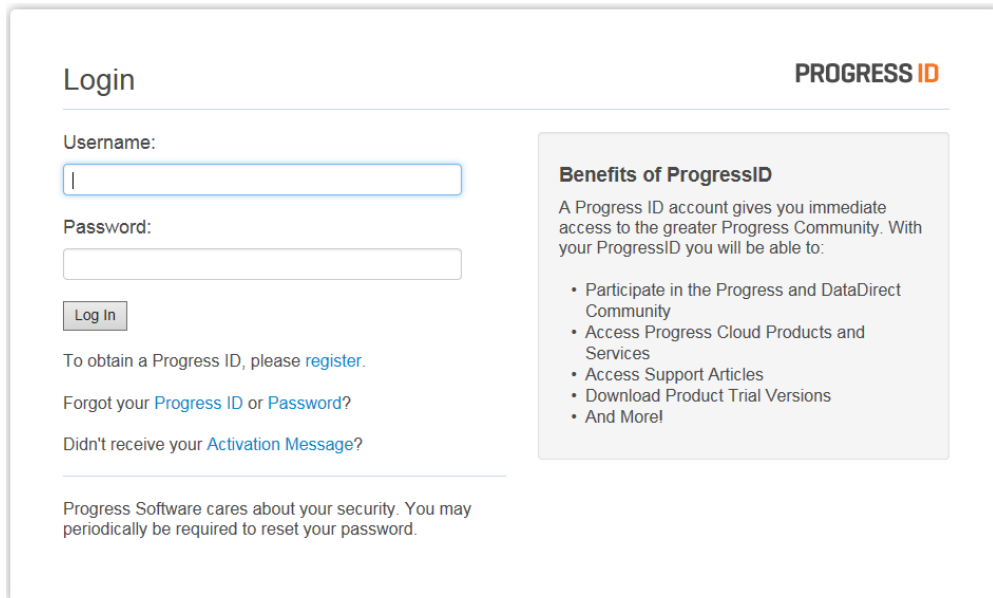
Inviting new members:

New members can be added to an account by sending an invitation to their email address. Once the administrator clicks on the “New” button, a popup will display, requiring the new user’s email address. After clicking the “Submit” button, the new user will receive an email invitation including a link to complete the process.



The screenshot shows a window titled "Invite member" with a close button (X) in the top right corner. Inside the window, there is a text input field labeled "Email ID" containing the text "abdc@xyz.com". Below it is a dropdown menu labeled "Role" with "ESD Admin" selected. At the bottom of the window, there are two buttons: "Submit" and "Cancel".

Note: If the user does not have a Progress ID, they will be required to register by clicking the Register link below the log in screen.



The screenshot shows a login page for "PROGRESS ID". On the left, under the "Login" heading, there are two input fields: "Username:" and "Password:". Below the "Password:" field is a "Log In" button. Underneath the button are three links: "To obtain a Progress ID, please [register](#).", "Forgot your [Progress ID](#) or [Password](#)?", and "Didn't receive your [Activation Message](#)?". On the right side, there is a box titled "Benefits of ProgressID" which contains the text: "A Progress ID account gives you immediate access to the greater Progress Community. With your ProgressID you will be able to:" followed by a bulleted list: "• Participate in the Progress and DataDirect Community", "• Access Progress Cloud Products and Services", "• Access Support Articles", "• Download Product Trial Versions", and "• And More!". At the bottom of the page, there is a security notice: "Progress Software cares about your security. You may periodically be required to reset your password."